

City of Miami Departmental Performance Reports



Neighborhood Enhancement Team
 Department Head: Voncarol Kinchens
 FY2018 FTE: 79

Proposed Budget (General Fund):	\$8,002,000
Proposed Budget (Special Revenue):	\$2,535,000
FY 2018 Total Budget:	\$10,537,000

Primary Strategic Alignment: Clean & Beautiful Neighborhoods

	FY2015 ACTUALS	FY2016 ACTUALS	FY2017 ACTUALS	FY2018 Quarterly Actuals				FY2018 ACTUALS	FY2018 COMMITMENT
				Q1	Q2	Q3	Q4		
Customer Service Survey (percent)	N/A	N/A	85%	79%	79%	80%			90%
NET Service Request Volume (number)	N/A	N/A	N/A	23,754	30,703	38,614			87,000
NET Internal Services Completed (number)	N/A	N/A	N/A	22,756	30,601	20,624			67,000
Community Outreach (number)	N/A	N/A	N/A	4,327	5,995	17,321			5,000