

City of Miami Departmental Performance Reports



Human Resources
 Department Head: Angela Roberts
 FY2018 FTE: 39

Adopted Budget (General Fund): \$4,603,000
 Adopted Budget (Special Revenue): \$0

 FY 2018 Total Budget: **\$4,603,000**

Primary Strategic Alignment: Efficient & Effective Government

	FY2015 ACTUALS	FY2016 ACTUALS	FY2017 ACTUALS	FY2018 Quarterly Actuals				FY2018 ACTUALS	FY2018 COMMITMENT
				Q1	Q2	Q3	Q4		
Average time to conclude an investigation submitted via written complaint to Labor Relations (days)	10	11.1	9.5	11	31 ¹	13			8.5
Average time for an Eligibility Register to be established after the closing of a recruitment process (days)	14	9.1	9.1	12.98	10.66	9.95			8
Employees trained by courses offered by the Human Resources Department (number)	3,100	3,786	4,640	856	1467	1435			3,000
Average time for the completion of the Personnel Action Form cycle (days)	3.5	1.3	1.3	1.82	1.08	1.21			3
Average training effectiveness assessed by a posttraining anonymous evaluation on a 5-point Likert scale (where 1 is needs improvement and 5 is excellent) (rating)	N/A	4.8	4.8	4.76	4.8	4.83			4.9
Position audits and reclassifications completed (number)	300	226	240	57	54	83			250

¹ number of days higher due to delays when scheduling witnesses and obtaining statements