

City of Miami Departmental Performance Reports



Fire-Rescue
 Department Head: Joseph Zahralban
 FY2018 FTE: 847

Proposed Budget (General Fund):	\$130,864,000
Proposed Budget (Special Revenue):	\$17,816,000
FY 2018 Total Budget:	\$148,680,000

Primary Strategic Alignment: Public Safety

	FY2015 ACTUALS	FY2016 ACTUALS	FY2017 ACTUALS	FY2018 Quarterly Actuals				FY2018 ACTUALS	FY2018 COMMITMENT
				Q1	Q2	Q3	Q4		
				Response time from initial call to first unit on scene (minutes)	5:36	5:33	5:37		
False alarm incidents by automatic fire detection systems	6,974	7,450	8,359	2,222	2,074	2,071		8,731	
Fire and rescue alarm calls	99,570	102,422	103,953	25,244	24,977	24,051		109,081	
Average age of firefighting units (years)	10	9.8	9.3	9.5	9.7	10		10.2	
Average age of rescue units (years)	8.47	8.1	6.76	6.9	7.1	7.4		7.6	
Average age of light fleet support vehicles (years)	7.17	3	3.58	4.06	4.31	4.59		4.94	
Customer Satisfaction Survey: Satisfied Responses (percent)	99%	99%	N/A	99%	N/A	N/A		99%	