

City of Miami Departmental Performance Reports



Building
 Department Head: Jose S. Camero
 FY2018 FTE: 97

Proposed Budget (General Fund): \$12,533,000
 Proposed Budget (Special Revenue): \$2,266,000

 FY 2018 Total Budget: **\$14,799,000**

Primary Strategic Alignment: Growth & Development

| | FY2015 ACTUALS | FY2016 ACTUALS | FY2017 ACTUALS | FY2018 Quarterly Actuals | | | | FY2018 ACTUALS | FY2018 COMMITMENT |
|-----------------------------------------------------------------------------------------|-------------------|-------------------|-------------------|-----------------------------|-------|-------|----|-------------------|----------------------|
| | | | | Q1 | Q2 | Q3 | Q4 | | |
| Building construction permit applications processed for commercial properties (number) | 13,871 | 14,960 | 17,101 | 4,734 | 3,159 | 4,017 | | | 14,000 |
| Building construction permit applications processed for residential properties (number) | 7,617 | 8,691 | 9,732 | 2,460 | 2,116 | 2,473 | | | 7,500 |
| Inspections performed within 24 hours of request (percent) | 98% | 98% | 97% | 97% | 95% | 97% | | | 98% |
| Time to conduct Building plan review (days) | N/A | N/A | 6 | 2 | 3 | 3 | | | 4 |
| Time to conduct Electrical plan review (days) | N/A | N/A | 4 | 2 | 2 | 2 | | | 4 |
| Time to conduct Plumbing plan review (days) | N/A | N/A | 5 | 3 | 4 | 3 | | | 4 |
| Time to conduct Structural plan review (days) | N/A | N/A | 2 | 2 | 2 | 3 | | | 4 |
| Overall Customer Satisfaction with in-person interactions at the MRC (percent) | N/A | N/A | N/A | N/A | N/A | N/A | | | N/A |

¹Time to conduct building and plumbing reviews was affected by the complexity of projects and changes in personnel.

²Survey will be in effect after department's process improvement concludes.