



PUBLIC

SAFETY



Little Haiti Kids Safe Day at Little Haiti Soccer Park, Dec. 30, 2016.

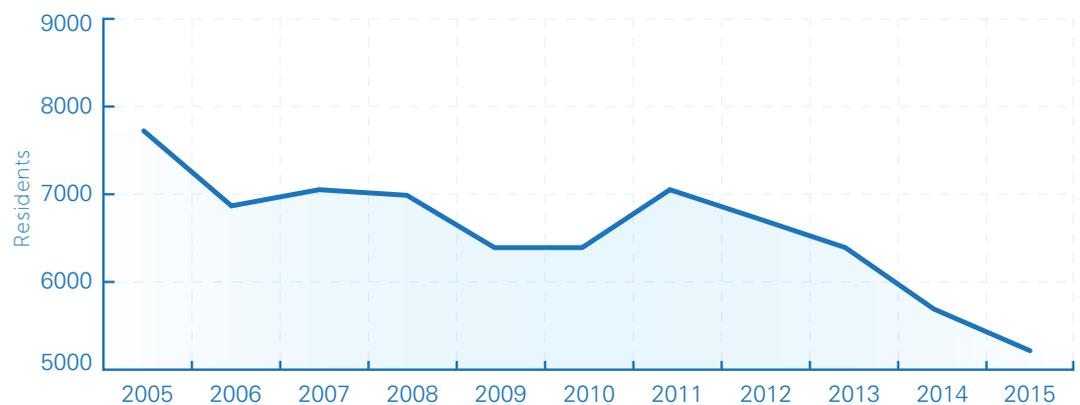


Public Safety Overview

Public safety continues to be a top priority among Miami residents. Having a safe and healthy environment to live, work and play is a critical component of the quality of life in any community. The safety of Miami's communities also plays a part in attracting new residents, businesses and visitors. Miami's police officers and firefighter-paramedics are highly trained in responding to emergency situations. In addition, the City's planners, engineers, inspectors, code compliance officers, and road and sidewalk crews, along with various other employees, play an important role in ensuring the safety of the public.

Even though the public safety team responds to emergency calls efficiently and is highly trained, it's important to keep up with Miami's population growth and diversity in the community. With this in mind, the City has allocated resources to public safety to expand police training and community policing. A summary of the programs and achievements for this priority area is explained in the next page.

***Part I Crimes per 100,000 Residents**



Source: Florida Department of Law Enforcement.

* Part I crimes include homicide, rape, robbery, aggravated assault, burglary, arson and property theft



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2016 Public Safety Update

The Public Safety team is committed to serving the community by improving emergency response time, crime detection and community policing. This year the Police department started using Shotspotter, a gunfire detection system to spot crime activity. In addition, the department implemented an advanced software data system to make better decisions regarding police deployments. As part of the department's community policing efforts, various officers participated in teen community engagement sessions to hear opinions and concerns from young residents. The Fire Rescue Department also continues to leverage technology and infrastructure with the installation of new emergency generators and the renovation of various fire stations. In the upcoming year, public safety officials will expand their community outreach programs to increase awareness of services available to the community and extend educational initiatives.

Achieved Goals

- Advanced the implementation of Smart Policing Predictive Analytics (SPPA) software modeler solution. The SPPA program will analyze historical, real-time, social media, and civic events to aid in force deployment decisions
- Initiated Shotspotter, a gunfire detection system
- Answered 95 percent of all emergency 911 calls in less than ten seconds
- Installed new emergency generators at fire stations
- Participated in eight police & teen community engagement meetings
- Cultural Diversity and De-escalation Training for police officers
- Coffee with a cop

Data Summary

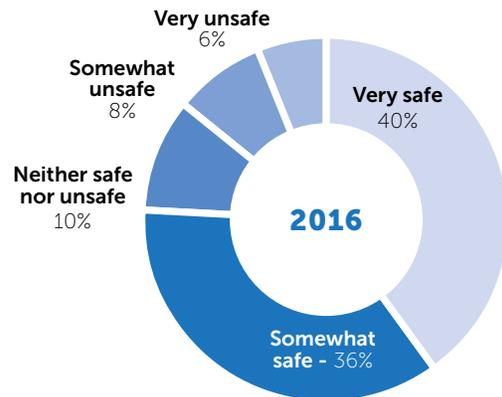
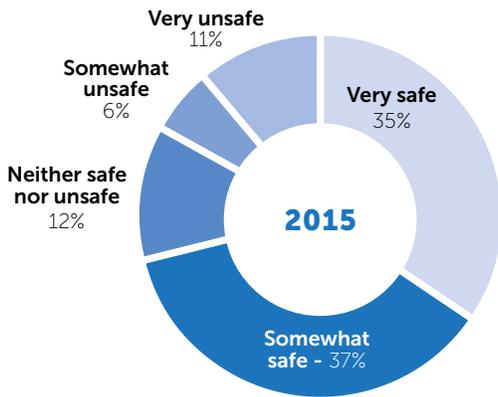
Public safety is a key priority area that continues to show progress in reduction of crime, response time and safety in Miami communities. A majority of the residents surveyed experienced consistent satisfaction with police and fire services during the last three years. This data coincides with data from the FDLE, which reveals a drop in violent crime and property crime for year 2015. Lastly, the response time for police priority call 3 and response time for fire-rescue calls has improved compared to 2015. The change from 2015 to 2016 shows the advancement toward the reduction of crime which is a goal of the public safety team.



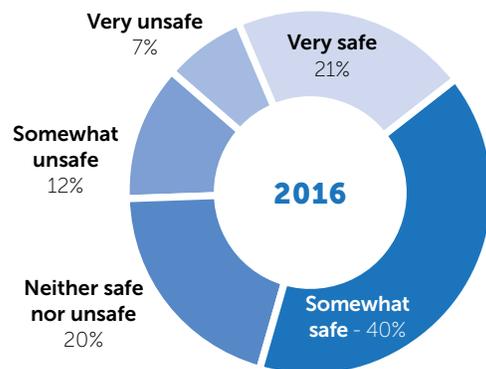
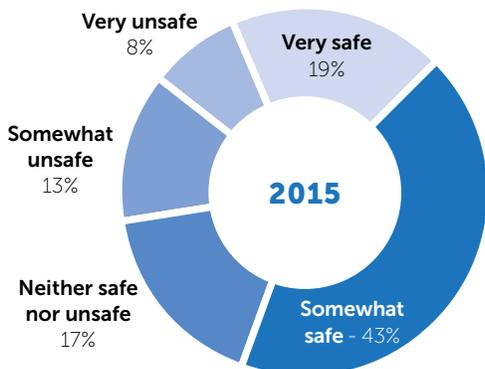
Police Chief Rodolfo Llanes reads to children from Tacolcy Center Summer Read Program, Aug. 5, 2016.

Citizen Survey

How safe do you feel in your neighborhood during the day?



How safe do you feel in the City of Miami's downtown/commercial area during the day?





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Objectives + Strategies

PROVIDE FIRST-CLASS PUBLIC SAFETY SERVICES

Ensure the highest-quality service delivery and excellent customer service in public safety operations

Sample Strategies:

- Invest in equipment and technology to enhance service delivery
- Expand employee training programs and educational opportunities
- Increase staffing resources available to respond to calls
- Continuously improve and maintain community relations, with an emphasis on cultural sensitivity

FOSTER A SENSE OF SAFETY IN MIAMI'S COMMUNITIES

Ensure that residents and visitors feel safe in Miami's neighborhoods

Sample Strategies:

- Actively engage with communities around public safety issues
- Expand targeted outreach in youth and senior populations
- Make investments to protect and enhance critical infrastructure

ACHIEVE LOWER PER CAPITA CRIME RATES IN THE CITY OF MIAMI

Reduce the incidence of crime in the City of Miami

Sample Strategies:

- Increase public safety resources to meet growing demand
- Expand crime prevention programs

*See our appendix at www.miamigov.com/strategicPlanning/strategicPlan.html for a complete list of objectives and strategies.

Performance Measures + Targets

	FY 2014 Actual	FY 2015 Target	FY 2015 Actual	FY 2016 Target	FY 2016 Actual	FY 2017 Target
Police Department CALEA accreditation (Y/N)	Y	Y	Y	Y	Y	Y
Fire-Rescue Department ISO Rating	Class 1					
% rating police service as 'Excellent' or 'Good'	43%	51%	46%	60%	49%	68%
% rating fire service as 'Excellent' or 'Good'	77%	81%	77%	85%	80%	88%

REDUCE INCIDENT RESPONSE TIMES

Reduce the time it takes to deploy police officers to crime scenes

Sample Strategies:

- Reduce call processing time
- Increase staffing resources available to respond to calls



	FY 2014 Actual	FY 2015 Target	FY 2015 Actual	FY 2016 Target	FY 2016 Actual	FY 2017 Target
Violent crime per 1,000 residents	11.8 (2013)	11.2 (2014)	10.4 (2014)	10.6 (2015)	9.8 (2015)	10.0 (2016)
Property crime per 1,000 residents	49.9 (2013)	48.0 (2014)	47.6 (2014)	46.0 (2015)	42.1 (2015)	45.0 (2016)
Average response time for police calls (Priority 3 calls)	5.8 minutes	5.3 minutes	4.9 minutes	5.0 minutes	4.6 minutes	5.0 minutes
Average response time for fire-rescue calls	5.3 minutes	5.0 minutes	5.3 minutes	5.0 minutes	5.3 minutes	5.0 minutes